



Christmas Packages

TEAM DINNERS, FAMILY FEASTS AND LONG-OVERDUE CATCH-UPS OVER
MEXICAN FLAVOURS, MEZCAL AND POSADA CHEER.

KENSAL RISE
43 CHAMBERLAYNE ROAD, NW10 3NB

PADDINGTON
THE GRAND DUCHESS, W2 6PY

POLANCOMEX.CO.UK

020 4568 5398



We are Polanco, a group of contemporary Mexican restaurants and mezcalerias based in West London, with a secret garden in the Kensal site. Think big flavours, mezcal poured properly and a room built to long and loud tables. In Mexico, Christmas means posadas: weeks of food, drinks and people gathering around the same table. We're borrowing that.



MENUS



£45 Per person

Available from tables of
4 people

£50 Per person

Guacamole, tortilla chips
Pinto beans puree basket, salsa verde,
sour cream
Bavette tostada, tamarind vinaigrette

Guacamole, tortilla chips
Tuna tostada, chipotle mayo, soy vinaigrette,
sesame
Baja fish taco, chipotle mayo, pickled cabbage

Taco Platters (3 Tacos per person)

Baja fish, pickled cabbage, chipotle & habanero mayo
Cochinita pibil pulled pork, pickled red onion
Beef birra, crispy mozzarella, salsa roja

Dessert

– Choice of –
Churros & Cajeta | Coffee tequila

Sharing Plates

Short Rib & Beef Birria | Octopus al Pastor
Salsas, tortillas
Esquites | Sweet Potato | Beans puree

Dessert

– Choice of –
Churros & Cajeta | Corn cake | Coffee tequila

Book before November 1st and add your first drink for £5pp

CANAPÉS*

Price per person

2 x £10	6 x £26
4 x £19	8 x £33

Guacamole
Pinto beans puree
Tuna Tostada
Chicharron Pork belly
Esquites

Tacos

Baja fish, pickled cabbage
Beef Birria, crispy mozzarella
Cochinita Pibil
Chicken al Pastor
Mushroom

For standing parties*

Available from parties of 8 people.

Enquire,

DRINKS PACKAGES

24x Corona £100
£24x Modelo £130
12x Corona £54
12x Modelo £72

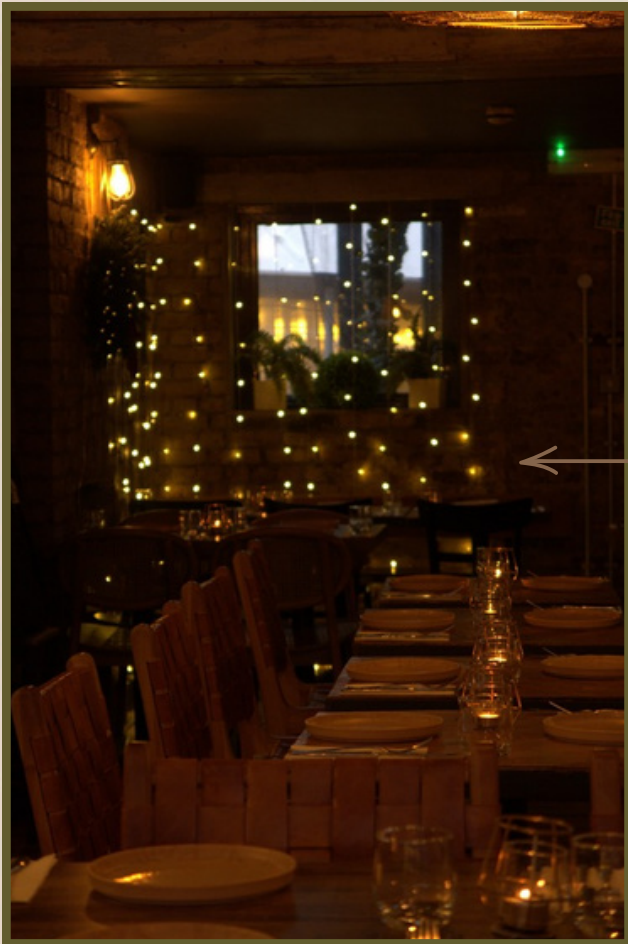
Margarita Jug (serves 5) £50
Mezcalita Jug (serves 5) £60

6 Wine bottles (mix & match) £144
Choose from Merlot (Red), Trebbiano (white),
Rosato (Rose), and Prosecco

ENTERTAINMENT

DJ hire from £300
Mariachis hire £500
Live music from £300

THE VENUE | KENSAL RISE



Back of the
Restaurant
Can fit 2 tables of
up to 7 and 9 each

Mid section
Can fit up to 10



Seating down total capacity inside the Main Restaurant: 46
Standing Capacity: 80



Front section
Can fit up to 18



Covered Garden -
great for standing parties.
Option of Taco Stand and Dj.

Standing Capacity with Taco
Stand: 35

THE VENUE - PADDINGTON



Image for reference only.



Seating down total capacity: 34



Can fit parties up to 14

Can fit parties up to 6

Can fit parties up to 14

How to book

1.

Enquire

Email events@polancomex.co.uk / valentina@polancomex.co.uk or call 02045685398. Tell us your date, group size and package. We'll reply within 48 hours.

2.

Secure your date

Pay the deposit to secure your booking.

3.

Lock in the details

Send your pre-order and dietary requirements and confirm final numbers.

Important to know

Our Kensal Rise Restaurant will close for some days to give our staff their well deserved festive break.

23rd Dec to 29th Dec CLOSED

29th Dec to 31st Dec OPEN

1st Jan to 7th Jan CLOSED

8th OPEN and back to our normal opening hours

Enquire if you'd like to have lunch during the dates we're closed.

Our Paddington Restaurant will remain open throughout the holiday season.

T&C

These terms apply to all Christmas 2026 group bookings at Polancomex, 43 Chamberlayne Road, London NW10 3NB, operated by Polanco02 Ltd ("we", "us"). By paying your deposit, you (the lead booker) confirm that you have read and accepted these terms on behalf of your whole party.

1. Bookings, deposits and payments

1. A deposit of £15 per person is required for all bookings of 8 or more guests.
2. Your booking is only confirmed once the deposit has been received in full. Until then, we may release the date or table to other customers.
3. Deposits are paid by card via a secure online payment link. We will send written confirmation once payment is received.
4. Your deposit will be deducted from your final bill on the day or if you prefer it can be refunded fully after the full payment is received.
5. For large food and drink pre-orders, or for exclusive or area hire, we may ask for further pre-payment or a minimum spend. Any shortfall against an agreed minimum spend will be charged on the day.
6. The balance of your bill is payable either before the booking date or on the day, as agreed in writing with our bookings manager.
7. All prices include VAT at the current rate.

2. Cancellations, changes to numbers and no-shows

All cancellations and changes must be made in writing by email to our bookings team.

When you cancel or reduce numbers, what happens to your payments:

14 days or more before the booking – deposit refunded in full

Less than 14 days before the booking – deposit for each cancelled guest is non-refundable

Less than 7 days before the booking – deposit and any pre-paid food and drink for each cancelled guest are non-refundable

No-show on the day – all deposits and pre-payments are non-refundable

1. Final numbers. Please confirm your final guest numbers at least 7 days before your booking. You will be charged for this number of guests, even if fewer people attend.
 2. Increases. We will try to accommodate extra guests, but this depends on availability and is not guaranteed.
 3. Rescheduling. If you ask to move your booking at least 14 days in advance, we will try to transfer your deposit to another available date. Later requests are at our discretion.
 4. Circumstances affecting your party. Travel disruption, illness, bad weather or similar events affecting you or your guests do not entitle you to a refund under the timeframes above. We recommend that the lead booker considers this when collecting money from guests.
 5. No-shows. If your party has not arrived within 30 minutes of the booking time and has not contacted us, the booking will be treated as a no-show and we may release your table.
- ## 3. Pre-orders, menus and dietary requirements
1. A full food pre-order is required by email at least 7 days before your booking, listing each guest's name next to their choices.
 2. If you book less than 7 days before your date, or your pre-order arrives after this deadline, we cannot guarantee your menu choices, but we will always do our best.
 3. We recommend pre-ordering drinks to save time and guarantee specific products. Drinks packages are available on request.
 4. Menus and dishes may change slightly due to supplier availability. If a dish is unavailable, we will offer a suitable alternative of similar value.
 5. No outside food or drink may be brought onto the premises, except celebration cakes agreed in advance and clearly labelled with allergen information.

Allergies and dietary requirements

- The lead booker must tell us about every guest's allergies and dietary requirements when submitting the pre-order. Guests should also tell their server on the day.
- Full allergen information for all dishes is available on request.
- Our kitchen handles all 14 major allergens. While we take great care, we cannot guarantee that any dish is completely free from traces of allergens.
- If allergy information is not provided to us in advance, we may not be able to adapt dishes on the day.

4. On the day

1. Table times. Tables are reserved for 2.5 hours from the booking time. Late arrival does not extend this time.
2. Bills. We are happy to split bills for groups up to a maximum of 4 payments per table. Please let us know in advance if you need more.
3. Responsibility for your group. The lead booker is responsible for passing these terms on to all guests and for settling any unpaid balance.
4. Conduct. We reserve the right to refuse service to, or ask to leave, any guest who is intoxicated, abusive or behaving in a way that disturbs staff or other customers. No refund will be given in these cases.
5. Alcohol. We operate a Challenge 25 policy. Guests who look under 25 may be asked for valid photo ID before being served alcohol.
6. Damage. The lead booker will be liable for the cost of any damage to our premises, fixtures or equipment caused by members of their party.

1. Lost property. We are not responsible for personal belongings left on the premises.

5. Entertainment

1. We can arrange a DJ, mariachi band or other live music for your event. Entertainment is charged separately and quoted on request.
2. Entertainment must be paid for in advance. Once we have confirmed a performer on your behalf, the entertainment fee is non-refundable.
3. Performers are independent third parties. We will do our best to find a replacement if a performer cancels, and will refund the entertainment fee if we cannot.
4. Any entertainment you wish to bring yourself must be agreed with us in advance.
5. All entertainment must follow our licensing conditions, including volume limits and finishing times.

6. Service charge

A discretionary service charge of 12.5% will be added to your total bill, including any pre-paid food and drink. It is entirely optional and can be removed on request. 100% of the service charge is shared among our team, in line with the Employment (Allocation of Tips) Act 2023.

7. Our cancellation, liability and general terms

1. If we have to cancel. If we cannot host your booking because of government restrictions or events beyond our control (such as flooding, fire, power failure or loss of utilities), we will offer you the choice of moving your booking to another available date or a full refund of all payments made.
2. Limit of liability. Except where caused by our negligence, our liability to you is limited to the amount you have paid us for the booking. Nothing in these terms limits our liability for death or personal injury caused by our negligence, or any other liability that cannot be excluded by law.
3. Your data. We use guest names, contact details and dietary information only to manage your booking, in line with UK data protection law. We do not share it with third parties for marketing.
4. Photography. We may take general photos of the restaurant during service for our social media. Please tell us if your group would prefer not to be photographed.
5. Changes to these terms. We may update these terms before your booking is confirmed. The version in place when you pay your deposit will apply to your booking.
6. Your statutory rights. These terms do not affect your statutory rights as a consumer.
7. Governing law. These terms are governed by the law of England and Wales.

